10 Things to Get Done at This Conference

TRICARE Management Activity

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1. Build your network within your area of expertise

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2. Build your network outside your area of expertise

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3. Talk to Line attendees about how we can improve problem solving in TRICARE

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4. Spend time, in or out of the formal track, thinking about the web, the Internet, and how it will help us do our job in the future

5. Attend 100% of sessions

6. Line/Beneficiary attendees: Use your unique experience to improve TRICARE Communications and Customer Service

7. Put 5-10 tools in your tool kit which you didn't have before

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8. Share a trip report with your office and executive staff on what you saw and learned in Albuquerque

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9. Think waaaay outside the box

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10. Give Ms. Norma Rumbaugh & Ms. Bo Cothran a wild standing ovation